



ORDER FORM

IMPORTANT: PLEASE READ OUR MAINTENANCE SERVICES TERMS AND CONDITIONS AND OUR SUPPORT SERVICES TERMS AND CONDITIONS CAREFULLY BEFORE CONTINUING. BY SUBMITTING THIS ORDER FORM TO US, YOU ACCEPT OUR MAINTENANCE SERVICES TERMS AND CONDITIONS OR OUR SUPPORT SERVICES TERMS AND CONDITIONS (AS APPLICABLE).

Maintenance Services Terms - https://jit2022.nz/maintenance-services-terms/ Support Services Terms - https://joineryit.co.nz/support-services-terms/

Customer Details
Company Name:
Company Number:
Company Address:
Company Phone Number:
Main Contact:
Main Contact Direct Dial:
Maintenance Services Authorised Contacts
Name and Direct Dial Phone Number for all contacts authorised to request Maintenance Services:

Issue date: 16/03/24









Support Services Authorised Contacts

	 	 		Support Servi
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https://joineryit.co.nz





Maintenance Services

If you would like to order Maintenance Services, sign and return this section of the order form
Number of user licenses: Number of xLabel licenses:
SMA Expiry before renewal: / /
Maintenance Services Price (per License Servercode)
Tick the licenses you would like Maintenance Services for.
License 1:\$
License 2:\$
License 3: \$
License 4:\$
License 5:\$
Signed for and on behalf of
SIGNATURE OF AUTHORISED SIGNATORY:
DATE: / PRINT FULL NAME:

Issue date: 16/03/24









Maintenance Services Price (per License Continued)

License 6:	•
License 7:	•
License 8:	\$
License 9:	\$
License 10:	
License 11:	. \$
License 12:	. \$
License 13:	•
License 14:	. \$
License 15:	. \$
License 16:	. \$
License 17:	. \$
License 18:	. \$

Issue date: 16/03/24









Support Services

If you would like to order Support Services, Please fill out this section of the order form.
Tick the type of Support Service you would like.
Type of Support Service - How we provide the Support Service*
Training - TeamViewer or Site Visit
Software trouble shooting - Phone, Text, TeamViewer or Site Visit
Install software updates - TeamViewer
*We provide Support Services whichever way we think is most appropriate
Support Services Pricing
Phone Calls: First ten minutes free. Session escalated to TeamViewer as needed.
Messages: First three texts free. Session escalated to TeamViewer as needed.
TeamViewer: \$165 + GST per hour (rounded to the closest five-minute increment)
Site Visits: \$1160 + GST per day (half day increment, travel & accommodation costs may apply)
Signed for and on behalf of by:
SIGNATURE OF AUTHORISED SIGNATORY:
DATE: / PRINT FULL NAME:

Issue date: 16/03/24



